

Your Fleet of Information



Allison HUB™ provides a centralized location for access to Allison technical information. Access to Allison HUB is available to everyone. Likewise, Allison HUB provides more than 1,400 Allison Authorized Distributors and Dealers worldwide additional resources that support the service of Allison transmissions.

Basic User Account Features

The below features are free and available to all Allison HUB users:

Bulletins

- **Service Tips** provide general notifications and service procedures regarding Allison products.
- **Warranty Booklets** contain warranty information for Allison transmissions used in all applications. They provide the starting dates, mileage and hours (available in most applications) of each transmission warranty.

Operator's Manuals

Our library of Operator's Manuals covers all current products and is available in a variety of languages. Topics include Power Take-Off (PTO) operation, shift selectors, prognostics, diagnostics, care and maintenance and even driving tips.

How To Register

To register for a Basic user account, complete the steps below:

1. Visit hub.allisontransmission.com.
2. Select "Need a HUB account? Request here."
3. On the next page, select "I do not have a Customer Code."
4. Complete the registration form and submit*.

**Requests are typically fulfilled within 24-48 hours.*

Warranty Status Check

The Warranty Status Check tool allows users to check for coverage on a transmission based on serial number. Results shown are for serial numbers registered with Allison or for transmissions registered with added Extended Transmission Coverage (ETC).

Web-Based Service Training

Web modules currently include product familiarization, preventive maintenance and basic diagnostic information for Allison's most popular on-highway transmissions – the 1000 Series™, 2000 Series™, 3000 Series™ and 4000 Series™ automatic transmissions.

For additional information about Allison HUB or available subscriptions, visit allisontransmission.com/allisonhub

Allison HUB™ Premium

Allison also offers Allison HUB™ Premium, a subscription service, which is available to all global customers and provides premium Allison HUB access to official Allison service information, technical publications and literature.

Key Features:

Additional Bulletins

Expand your access with these additional publications:

- **Instruction Sheets** contain detailed technical information for repairs of specific products and are vital for inspections.
- **Service Information Letters** provide instructions for troubleshooting technical components, enhancing product reliability.

Allison ePubs

Allison ePubs houses the latest revisions of Allison's technical manuals in an online format, with offline and mobile app access coming soon. Covering all current products, users can access:

- Operation and Maintenance
- Principles of Operation

- Mechanics Tips
- Service Manual
- Troubleshooting Manual

Parts Catalog

The Allison Parts Catalog is a product database that allows users to search by Serial, Assembly or Detail Part Numbers.

Unit History

Search for build/ship and warranty information to find historical build data, configuration information and warranty claims performed on a transmission.

The Allison HUB Premium Difference

Features	Basic User	Allison HUB Premium
Pricing	Free	\$350/Year*
Operator's Manuals	✓	✓
Service Tips	✓	✓
Warranty Booklets	✓	✓
Warranty Status Check	✓	✓
Web-Based Service Training	✓	✓
Allison ePubs		✓
Instruction Sheets		✓
Parts Catalog		✓
Service Information Letters		✓
Unit History		✓

*For additional information on Allison HUB Premium plans and pricing, please visit allisontransmission.com/allisonhub

Getting Started with Allison HUB Premium

To upgrade your access to Allison HUB Premium,

1. Request an Allison HUB account at hub.allisontransmission.com.
2. Login to your Allison HUB account and select Subscriptions under the Publications tab.
3. Select your subscription's Duration > Accept to the Terms of Sale > Select Purchase.
4. After you complete the purchase process, you can enjoy your premium features when logged into your Allison HUB account.